



Republic of Rwanda  
City of Kigali



Kigali. 07 MARS 2020

PUBLIC NOTICE

**SERVICE DELIVERY AT THE CITY OF KIGALI AND THE CITY DISTRICTS**

Following a public notice by the Ministry of Health on measures to prevent the spread of COVID-19 Coronavirus released on 14<sup>th</sup> March 2020, the City of Kigali informs those seeking for services at the City hall and District offices that:

- City of Kigali and its District receptions will not receive physical documents (letters, invoices etc) only soft copies will be received on email and whatsapp:

Institution	Email	Whatsapp
City of Kigali	<a href="mailto:info@kigalicity.gov.rw">info@kigalicity.gov.rw</a>	+250 788 636 488
Gasabo District	<a href="mailto:info@gasabo.gov.rw">info@gasabo.gov.rw</a>	+250 788 709 830
Kicukiro Distret	<a href="mailto:info@kicukiro.gov.rw">info@kicukiro.gov.rw</a>	+250 785 104 748
Nyarugenge District	<a href="mailto:info@nyarugenge.gov.rw">info@nyarugenge.gov.rw</a>	+250 788 382 439

- All requests to the Urban Planning and Construction One Stop Centers (City of Kigali and its Districts) will be sent through email: [onestopcenter@kigalicity.gov.rw](mailto:onestopcenter@kigalicity.gov.rw), sms/WhatsApp: +250 789 448 873 or live chat room on [www.bpmis.gov.rw](http://www.bpmis.gov.rw) ;
- Notary services at the City Districts and City Sectors are suspended and will resume on 30<sup>th</sup> March 2020.

For more information and clarification, please call toll free numbers:

- City of Kigali: 3260
- Gasabo District: 1520
- Kicukiro District: 4575
- Nyarugenge District: 4025

Let us continue observing measures on the prevention of the spread of COVID-19 Coronavirus.

RUBINGISA Pudence  
Mayor, City of Kigali

